



Travel Incentive

Terms and Conditions

1. This promotion is applicable for any new resident (referred to as **the purchaser(s)** in these terms and conditions) who:
 - a) signs an application to purchase an occupation right at a participating Australian Ryman village for a qualifying independent apartment or villa (**qualifying unit**) within the period commencing 12.00am, 14 February 2025 and ending 11.59pm, 31 March 2025 (**Promotional Period**);
 - b) enters into an Residence and Management Contract in Ryman's standard form; and
 - c) settles the purchase of the qualifying unit on the later of:
 - (i) 120 days of signing the application in respect of the qualifying unit; or
 - (ii) 30 days after Ryman confirms that construction is complete of the qualifying unit (where construction of the qualifying unit is not complete as at the date of the application) or that refurbishment of the qualifying unit is complete (where the qualifying unit will be refurbished before the new resident is required to settle the purchase of the qualifying unit).
2. Within one month of completing settlement of the purchase of the qualifying unit, Ryman will provide the purchaser(s) with one travel voucher for use at a participating travel agent (**the Voucher**). On presenting the Voucher at a participating travel agent at the point at which the purchaser(s) are booking travel, a credit of \$15,000 will be applied for use by the purchaser(s).
3. The Voucher is valid for 12 months from the date provided to the purchaser(s) by Ryman.
4. No part of the Voucher can be converted to cash and any unused credit at the expiry of 12 months will be lost, with no compensation payable by either Ryman or the participating travel agent.
5. Subject to first notifying Ryman, the purchaser(s) can transfer the Voucher to a friend, family, or other third party. Where the Voucher is transferred to a friend, family, or other third party, Ryman will provide written confirmation of its approval to the transfer, and this written approval must be provided to the participating travel agent when the Voucher is presented for activation.

6. If the purchaser(s) fail to settle the purchase of the qualifying unit in accordance with the timeframes in clause 1(c), the Promotion shall not apply, and the purchaser(s) will not qualify for receiving the Voucher.
7. If the purchaser(s) cancel the Residence and Management Contract for any reason, including in reliance on the 90 day right of cancellation, the purchaser(s) agree that Ryman can:
 - a) If the Vouchers have not been presented to a participating travel agent for use, cancel the Vouchers; or
 - b) If the Vouchers have been presented to a participating travel agent and the credit has been applied to the Voucher, deduct the value of the credit applied from the amount otherwise due to be refunded to the purchaser(s) on cancellation of the Residence and Management Contract.
8. The Promotion shall only extend to qualifying independent apartments or townhouses at the following Australian Ryman villages:
 - Bert Newton
 - Deborah Cheetham
 - Hubert Opperman
 - Nellie Melba
 - Weary Dunlop
 - John Flynn
9. The Promotion is subject to village availability and is not redeemable for cash nor available to current Ryman Residents
10. The Promotion does not apply in conjunction with any other offers, including where the price of an independent apartment or townhouse has already been reduced.
11. The Promotion does not apply to:
 - a) the purchase of occupation rights for serviced or assisted-living apartments or care suites;
 - b) anyone who has previously entered into an application to purchase an occupation right at any Ryman retirement village; or
 - c) any existing Ryman resident wanting to transfer from an existing residence to a qualifying unit.
12. In the event of any inconsistency between these terms and conditions and any information shown on any printed or digital material or representations by any agent of Ryman, these terms and conditions will prevail.
13. By signing an application during this Promotional Period, you agree to and accept these terms and conditions.

14. This offer is at Ryman's sole discretion and Ryman reserves the right to withdraw this offer or vary the Promotional Period at any time without prior notification.
15. The promotion is conducted by Ryman Healthcare (Australia) Pty Ltd (ACN 142 241 110) of Level 5, 6 Riverside Quay, Southbank, VIC 3006.